

**Column Case Management, LLC**

**APPENDIX C – PRICING INDEX**

**DIR-CPO-6166**

**RFO-594 Law Enforcement, Surveillance, and Security Monitoring Technology Products and Services**

<b>Brand</b>	<b>Category</b>	<b>DISCOUNT OF MSRP/List Price</b>	<b>Unit of Measure</b>
<b>1-Software</b>			
Column Case	Case management Software Complete Solution and Portal Options.	10.00%	Varies Depending on Customer Configuration
<b>3. Related Services Provided by Manufacturer</b>			
Column Case	Managed Services / serves as the application administrator, handling configuration, user management, reporting, and system monitoring beyond standard case support.	10.00%	Annual
<b>4. Related Services /Professional Services Provided by the Prime Vendor or It's Resellers and Subcontractors</b>			
Column Case	Architect	15.00%	Per Hour
Column Case	Business Analysis Services	15.00%	Per Hour
Column Case	Implementation	15.00%	Per Hour
Column Case	Reporting	15.00%	Per Hour
Column Case	Project Management	15.00%	Per Hour
Column Case	Training	15.00%	Per Hour
<p><b>Services NOT covered under this RFO scope are: Cloud Hosting, Development, Cloud Broker and Cloud Assessment Services, Customization of Core Software, Professional or Consulting services as defined in Chapter 2254 of the Texas Government Code.</b></p>			
<p><b>NOTE: Vendor's quote to DIR Customers shall include the Administrative Fee. The fee will be added to the Firm Fixed Price and/or MSRP after the DIR Discount % off MSRP is applied.</b></p>			