

Chicago PD Bureau of Internal Affairs (BIA) and Civilian Office of Police Accountability (COPA) went live with Column Case Management in February of 2019.

Today the application is being used by almost 2,000 Chicago PD and COPA employees for the investigation and management of police misconduct, citizen complaints and use of force notifications. Column Case Management improved and streamlined every phase of a case using an automated complaint portal and providing seamless handoffs for all case activities: **Intake, Investigations, Supervisor Review, Grievances, Legal Review, Time Keeping and Finance.**

Column Case Management has also reduced investigation times and increased case closure rates using integrations. By integrating external applications, it allows investigators to not only understand all their available data options but makes it easy to retrieve this data. Below you can find a few examples of integrations that have been completed and some future integrations. Currently we are working on a major data migration effort that consists of millions of records that are in hundreds of tables.

Current Integrations

- Utilization of both Active Directory and SSO for authentication
- Web Portal for the automation of citizen complaints
- Azure Data Sync for Warehouse Reporting
- Database Integrations for Employee, Unit and Star Number Information
- Geocoding to automatically format address strings and bring back Beat and District information
- Management and extended storage for large files such as audio, video and high-resolution photos
- Web Services to manage server synchronization between departments

Future Integrations

- Tactical Response Database
- Investigatory Stop Report
- ETRACK
- ShotSpotter
- Evicence.com
- Taser
- 911 and CAD

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About Column Case Management

Established in 2018 Column Case Management is a privately-held leading software provider specialized in case management.

