COLUMN
Case Management

Cyber Security
Centralize and streamline case management for cyber incidents.

THE CHALLENGE

The mainstream news is inundated with cybersecurity breaches, bugs and attacks involving major enterprises and government entities. Such cyber-attacks and other security threats, combined with new and more complex security challenges, are forcing organizations to find innovative solutions that can enhance security, deliver better and faster information access and streamline investigations. In order to help prevent, protect against and respond to threats, careful attention must be dedicated to detecting abnormal behavior, tracking incidents, storing evidence, identifying trends, reporting, and documenting progress.

THE SOLUTION: COLUMN CASE MANAGEMENT

Column Technologies offers a collaborative, fully configurable, web-based solution that helps cyber investigators centralize, search and analyze records and information to efficiently manage cyber-security incidents and investigations.

Column Case Management allows distributed teams access to highly secure, case-specific workspaces and promotes secure, cross-agency cooperation and information sharing that helps improve resolutions while reducing costs.

CASE MANAGEMENT BENEFITS

From our inception, Column Technologies has helped public and private organizations transform how they manage cyber security investigations. Column Case Management can help your organization:

Centralize data and enhance information sharing

Column Case Management replaces paper-based case folders or several disjointed systems with secure, case-specific virtual workspaces. This not only enables consolidation of evidence but also improves information sharing within organizations and across agencies.

Rigorous access and audit controls—including user, role, and group-level security, data encryption, and complete audit trails—promote information sharing while fulfill your organization's responsibility to protect both privacy (such as personally identifiable information) and civil liberties.

Increase data quality

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information that supports good decision making without compromising speed and efficiency.

Improve visualization

With access to Column Visualization, a powerful data visualization technology included with Column Case Management, you can link incidents across multiple dimensions and uncover seemingly unrelated relationships b people, locations, property, vehicles, organizations, and other data elements.

Increase efficiency with electronic forms and customizable workflows

Built on the most powerful workflow engine used by over 80% of the Fortune 500 including the US Department of Defense, Column Case Management can automate manual, time-intensive activities while ensuring security and role-based access.

Workflow rules can mirror your current practices by sending notifications or information, creating or escalating assignments, requesting approvals, and updating data fields. Create traceable e-forms that can link to cases. Continually measure workflow effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, reduce errors, speed approvals, and ensure compliance.

Access to up-to-the minute data with a customizable, web-based reports console

Powerful reporting and dashboard consoles provide real-time performance metrics and fully integrate with a wide variety of business intelligence solutions. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail.

SOFTWARE-AS-A-SERVICE (SaaS)

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure Internet connections.

MANAGED HOSTING

Managed Hosting provides the physical platform and managed environment for the entire application environment while providing you with the ownership of the software licenses. We install and configure the software, monitor to ensure optimal speed and efficiency, and ensure the integrity of your application by implementing security methods.

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About Column Technologies

Established in 1998, Column Technologies is a global technology solutions provider. Headquartered in the United States, Column has offices in India and the United Kingdom, as well as a global partner network.