# COLUMN
## Case Management

# COLUMN CASE INVESTIGATIVE
### IMPROVE INVESTIGATIVE CASE HANDLING!


Relationship Visualization


Personalized Console


Location based services
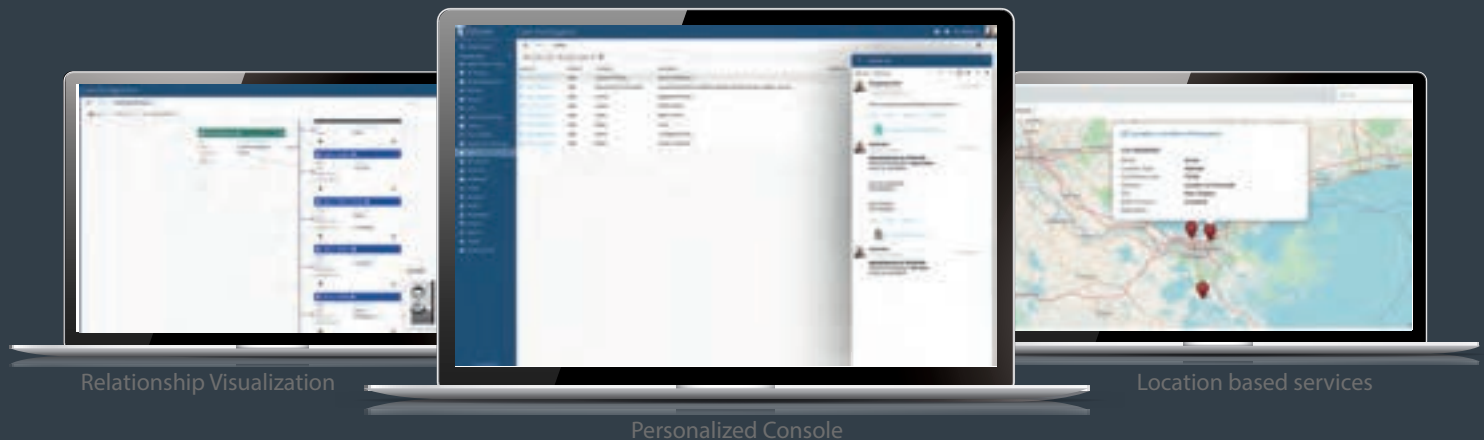
Column Case Management offers a modern case management software that helps organizations manage the life cycle of a case.

Individually, Column Case Management helps investigators stay organized, improves the collection of data, and improves case solvability rates.

## KEY BENEFITS

- Easy to Use
- Unlimited Attachment Size
- Highly Secure and 100% Auditable
- Powerful Workflow Engine.
- Google Like Searching Capability.
- 360 view of Case (Link Analysis)
- Strong Reporting Engine.

From our inception, Column Case has helped public and private organizations transform how they conduct their investigations. Many state and local organizations use our application, and it is now being deployed within the Department of Defense.



**Network File Sharing & Managing Large Files and Documents**
Organizations can manage, index, and store large files and attachments into an organized data structure in where users can coordinate their work and manage unstructured content such as Microsoft Office and PDF documents, HTML files, e-mail messages, images, forms – even audio and video files.

### Rigorous Access and Audit Controls

Column can control access by user, role, or data group and can lock access to specific users or groups. Additionally, we have a complete audit trail of who changed what and when.

### Increase Data Quality with our Validation and Rules Engine

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information that supports good decision making without compromising speed and efficiency.

### Advanced Searches

When you need to find information via Column search, you can search all sources including attachments (Word, OCR, Excel, etc.) web pages, emails, and activity logs. More specifically you can perform a search and it will bring back an attachment(s) that contain that keyword. Searches will come back weighted by most probable to least probable.

### Reporting

Powerful reporting and dashboards consoles provide real-time performance metrics. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail. Additionally, we can integrate with a wide variety of reporting solutions if you do not wish to introduce another reporting solution.

### Personalize interfaces (Theming)

Users can have a specific dashboard as their home screen based on what they would like to see. Also, if the user likes larger or smaller font sizes they will have the option to personalize, as well as the ability to choose specific colors.

### Duplicate Records

We can use a key filter such as a driver's license to filter for variations of names for the same person.  For example, we can link thru a filter to determine if Tommy Baker, Thomas Baker, and Tommi Baker are the same person.

### Increase Efficiency with Electronic Forms and Customizable Workflows

Column Case Investigative can automate manual, time-intensive activities while ensuring security and role-based access for the investigator.
Workflow can mirror your current practices by sending notifications or information, creating or escalating assignments requesting approvals, and updating data fields. The application creates traceable e-forms that can link to cases. Continually measure workflow effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, reduce errors, speed approvals, and ensure compliance.

# SOFTWARE-AS-A-SERVICES (SAAS)

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure internet connections.

## COMMON USES

- Incident Management
- Internal Investigations
- External Investigations
- Inspections

- Insurance Fraud Investigations
- Ethics, Compliance, and Audit Investigations
- HR Requests and Support
- Fire Safety