COLUMN
Case Management

CASE INVESTIGATION FOR OIG

Addressing the need of OIG Organizations

The Challenge

The mainstream news is inundated with cases of fraud, mismanagement, and manual-prone errors in record keeping and reporting in cities and governments across the United States. The ever growing expansions of technologies have produced large amounts of information silos, creating challenges in tying data together and reporting accuracy. Office of Inspectors General are tasked with the responsibility to answer to their constituents and ensure accountability at all levels.

The Solutions: Column Case Investigative for OIG

Column Case offers a collaborative, integrated, web-based solution that helps organizations securely log, store, and share information and records. Focused on the real-world needs of professionals. The Column Case Investigative offers the collaboration, content management, workflow automation, and integration features you need to improve case management.

Individually, Column Case Investigative allows distributed teams access to highly secure, case-specific workspaces. Collectively, Column Case Investigative promotes secure, cross-agency cooperation and information sharing that helps improve outcome while reducing costs.

Case Management Benefits

Column Case Investigative for OIG can help your organization:

Enhance Information Sharing

The investigative module replaces paper-based case folders with secure, case-specific virtual workspaces. Here, user can coordinate their work and manage unstructured content such as Microsoft Office and PDF documents, HTML files, e-mail messages, images, forms – even audio and video files.

Key Benefits

- Optimize user productivity with a modern intuitive web interface and role-based navigation.

- Enhance information sharing with highly secure, case-specific workspaces that allow almost any file format.

- Protect sensitive information using a variety of highly-flexible user, role, and information-based security controls

- Increase efficiency with the leading workflow engine that automates activities and enforces processes.

- Improve information access with a search engine that indexes web pages, forms, attachments, form letters, and log entries and a data visualization tool.

- The link analysis feature allows cases, people and properties to be linked by data visualization.

Rigorous Access and Audit Controls

Rigorous access and audit controls – including user, role, and group-level security, data encryption, and complete audit trails – promote information sharing and fulfill your organization's responsibility to protect both privacy (such as personally identifiable information) and civil liberties.

Common Uses:

- Incident Management
- Internal Investigations
- External Investigations
- Fraud License Regulation
- Counterfeit Tracking
- Product and Brand
- Inspections
- IP Protection

Increase Data Quality

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information that supports good decision making without compromising speed and efficiency.

Improve Information Access from Search and Data Visualization Options

When you need to find information, you can securely search all sources, including documents, web pages, attachments, forms, and activity logs. You also have access to Column Visualization, a powerful data visualization technology included with Column Case Investigative. It's a groundbreaking tool that can help you uncover relationships among people, locations, property, vehicles, organizations, and other data elements.

Increase Efficiency with Electronic Forms and Customizable Workflows

Built on the most powerful workflow engine used by over 80% of the Fortune 500 including the US Department of Defense, Column Case Investigative can automate manual, time-intensive activities while ensuring security and role-based access.

Workflow rules can mirror your current practices by sending notifications or information, creating or escalating assignments, requesting approvals, and updating data fields. Create traceable e-forms that can link to cases. Continually measure workflow effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, reduce errors, speed approvals, and ensure compliance.

Access to Up-to-the Minute Data with a Customizable, Web-based Report Console

Powerful reporting and dashboards consoles provide real-time performance metrics and fully integrate with a wide variety of business intelligence solutions. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail.

Software-as-a-Services (SaaS)

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure internet connections.

Managed Hosting

Managed Hosting provides the physical and managed environment for the entire application environment while providing you with the ownership of the software licenses. We install and configure the software, monitor to ensure optimal speed and efficiency, and ensure the integrity of your application by implementing security methods.

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About Column Case Management

Established in 2018 Column Case Management is a privately-held leading software provider specialized in case management.