

# COLUMN CASE INVESTIGATIVE

## Public Safety



### The Challenge

Law enforcement agencies across the country are faced with the same challenge: how to input, store, and access vast amounts of information about their daily activities. How can they ensure they handle cases in the right order, and the case information they gather is available to their coworkers on a timely basis?

Whether it is determining a suspect's connections or tracking a police cruiser's status, the information available and needed at a moment's notice can be overwhelming. In many cases, aging, poorly-integrated systems have made it difficult to find or share information, create reports, or complete audits. For organizations and staff charged with enforcing the law, it's a challenge that can directly affect their safety of their officers and the people they protect.

### The Solution: Column Case Investigative

Column Case Management offers a modern case investigative, a collaborative, integrated, web-based solution that helps police and law enforcement organizations securely log, store, and share information and records. Easy to implement and easy to maintain, it's a powerful tool for improving everything from the simplest activity to the most demanding process.

Focused on the real-world needs of police and law enforcement professionals, Column Case Investigative offers the collaboration, content management, workflow automation, and integration features you need to improve your performance. Individually, Column Case Investigative allows distributed teams access to highly secure, case-specific workspaces. Collectively, Column Case Investigative promotes secure, cross-agency cooperation and information sharing that helps improve outcomes while reducing costs.

### Case management benefits



#### Enhance information sharing

The Investigative module replaces paper-based case folders with secure, case-specific virtual workspaces. Here, users can coordinate their work and manage unstructured content such as Microsoft Office and PDF documents, HTML files, e-mail messages, images, forms—even audio and video files.

### Key Benefits

- Optimize user productivity with an intuitive web interface and role-based navigation
- Enhance information sharing with highly secure, case-specific workspaces that allow almost any file format
- Protect sensitive information using a variety of highly-flexible user, role, and information-based controls
- Increase efficiency with the leading workflow engine that automates activities and enforces processes
- Improve information access with a search engine that indexes web pages, attachments, forms, form letters, and log entries and a data visualization tool.
- Video Hosting



### Improve record, document, and evidence management

Rigorous access and audit controls—including user, role, and group-level security, data encryption, and complete audit trails.



### Increase data quality

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information.



### Improve information access from search and data visualization options

When you need to find information, you can securely search all sources, including documents, web pages, attachments, forms, and activity logs. You also have access to Column Visualization, a powerful data visualization technology included with Column Case Investigative. It's a groundbreaking tool that can help you uncover relationships among people, locations, property, vehicles, organizations, and other data elements.



### Increase efficiency with electronic forms and customizable workflows

Built on the most powerful workflow engine used by over 80% of the Fortune 500 including the US Department of Defense, Column Case Investigative can automate manual, time-intensive activities while ensuring security and role-based access.

Workflow rules can mirror your current practices by sending notifications or information, creating or escalating assignments, requesting approvals, and updating data fields. Create traceable e-forms that can link to cases. Continually measure workflow effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, reduce errors, speed approvals, and ensure compliance.



### Access to up-to-the minute data with a customizable, web-based reports console

Powerful reporting and dashboard consoles provide real-time performance metrics and fully integrate with a wide variety of business intelligence solutions. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail.

## Software-as-a-service (SaaS)

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure Internet connections.

## Managed Hosting

Managed Hosting provides the physical platform and managed environment for the entire application environment while providing you with the ownership of the software licenses. We install and configure the software, monitor to ensure optimal speed and efficiency, and ensure the integrity of your application by implementing security methods.

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### About Column Case Management

Established in 2018 Column Case Management is a privately-held leading software provider specialized in case management.



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