COLUMN
Case Management

POWERFUL AND FLEXIBLE

Cloud-delivered Column Case Management Solutions

With over three years of Cloud-delivered case management solution deployments, Column Technologies understands security and hosting capabilities needed for organizations to effectively operate their business.

Our domain expertise in case management software solutions along with our business agility allow us to work with our customers to bring them the best suited model that ensures low TCO and rapid ROI. Our history of deploying case management solutions spans high compliance verticals including financial and energy organizations.

Dependable Solution

- Domain expertise
- Market leading workflow solut
- Customer dedicated database
- No single point of failure
- Flexible licensing models
- Secured infrastructure
- Cloud best practices
- Third-party Penetration Testing
- SLA: 99.5% Uptime
- Data center security: video surv biometric authentication, and NOC staff monitoring
- Compliance: SOC 2 Type and S certifications
- Disaster recovery: SAN Replica Backups, and VMware SRM

Column Case Management Solutions As-a-Service

SaaS

- No infrastructure cost, hardware, software license or support
- Business models allow flexible solutions as a service - whether a pay-per-user or a managed hosting model
- Customer investments protected with SaaS to Premise migration options

World Class Operations

- High Availability - 99.5%
- Advanced security features Highly scalable infrastructure including testing and staging environments
- SOC 2 Type and SOC 3 certified datacenters
- Comprehensive high availability and disaster recovery measures including a network infrastructure employing redundant switches and networks to avoid a single point of failure.

Robust IT Best Practices

- Accelerates adoption of best practices and automation
- Advanced support
- Data encryption using IP SEC or a minimum of AES 256-bit encryption
- Weekly critical parameters audit and monthly operations review
- Routine third-party penetration testing
- Daily backups and media rotation off-site

- Enable rapid transformation via leading Case Management Solutions as a Service
- Leverage SaaS or Hybrid models to ensure lowest TCO and lasting ROI
- Rely upon highly scalable, secure, and available operations

How We Protect Your Data

- **Data** – Access Management, Database Encryption, Secure Storage

- **Perimeter** – Secure DMZs, Firewalls, Intrusion Prevention, IPSec VPN

- **Network** – Content Filtering, Restricted network access

- **Endpoint** – Host-based firewall, System hardening, Virus/malware protection, intrusion prevention

- **Security Operations** – 24/7 monitoring, event management, Incident response

- **Application** – Encrypted passwords, session key management, data access controls, self-monitoring for security violations

- **Cloud** – Isolated Cloud environments, shared security responsibilities, disaster recovery

- **Physical** – Secured hosting centers, 24/7 on-site security, Biometric access control, escort controlled access

About Our Data Center Partner:

Founded in 2007, Latisys provides data center solutions, including colocation, managed hosting, and managed services to extend and enhance the IT infrastructure of its clients. Latisys provides colocation and managed services built upon a robust data center infrastructure with locations in Irvine, California; Englewood, Colorado; Oak Brook, Illinois; and Ashburn, Virginia. For more information.

lat sys

visit: www.latisys.com

Data Center | Building Infrastructure

Column is a Latisys data center partner Customer production environments are housed within the following:

- 48,000 sq. ft. data center building

- Purpose-built building structure constructed as a data center in 1999

- 36" raised floor with 12" thick reinforced concrete wall construction, able to withstand winds in excess of 90 mph, and located outside of flood plains

- Industry-leading Caterpillar diesel generators, 3.75 megawatts of power backup

- Cooling system designed and managed to meet or exceed ASHRAE standards for data center temperature and humidity

- VESDA early smoke detection

Data Center | Building Infrastructure

- 24x7x365 manned NOC

- Single Point of Contact (SPOC) process

- Multi-factor challenge authentication policy including man-trap, proximity card, biometrics, and memorized data points to gain access to data center areas.

- State-of-the-art alarm system includes an extensive digital recording network of high resolution cameras monitoring all entry points and colocation areas with a minimum of 90 days or recorded playback.

Corporate Headquarters

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About Column Case Management

Established in 2018 Column Case Management is a privately-held leading software provider specialized in case management.